Received & Inspected

Before the Federal Communications Commission Washington, D.C. 20554

FCC Mail Room

In the Matter of)	
Connect America Fund)	WC Docket No. 10-90
)	

RCC MINNESOTA, INC. d/b/a VERIZON WIRELESS

2012 ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION AND ANNUAL REPORT FOR THE STATE OF MINNESOTA

STUDY AREA CODE (SAC) 369004

July 1, 2012

BRIGGS AND MORGAN, P.A. Mark J. Ayotte Matthew A. Slaven 2200 IDS Center 80 South Eighth Street Minneapolis, MN 55402 (612) 977-8400

VERIZON WIRELESS Elizabeth Kohler 302 Mountain View Drive, Suite 200 Colchester, VT 05446 (802) 654-5093

12 4 8 8 1 1 1 1 D + 4.

I. INTRODUCTION

Pursuant to 47 C.F.R. § 54.313 (2012),¹ RCC Minnesota, Inc. d/b/a Verizon Wireless ("RCC" or the "Company") submits this 2012 Eligible Telecommunications Carrier ("ETC") Certification and Annual Report.

II. CONFIDENTIALITY

The data in this report and the attached exhibits represent commercial and financial trade secrets regarding the Company's network performance, customer specific information and other matters that are highly sensitive due to the competitive nature of the wireless industry. Accordingly, RCC respectfully requests that the Federal Communications Commission ("Commission" or "FCC") treat this data as confidential and withhold it from public inspection pursuant to 47 C.F.R. §§ 0.457(d)(1) and 0.459.

III. BACKGROUND

RCC is licensed by the Federal Communications Commission ("FCC") to provide commercial mobile radio services ("CMRS") in Minnesota. By Order dated July 31, 2003, the Minnesota Public Utility Commission ("MPUC") granted conditional status to RCC as a competitive eligible telecommunications carrier ("ETC") for a service area within the State of Minnesota.² By Order dated April 25, 2007, the MPUC approved RCC's petition to expand the scope of its ETC designation.³

¹ Connect America Fund et al., WC Docket No. 10-90 et al., Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161 (rel. Nov. 18, 2011) (USF/ICC Transformation Order); Connect America Fund et al., WC Docket No. 10-90 et al., Order, DA 12-147 (rel. Feb. 3, 2012) (Clarification Order); Connect America Fund, et al., WC Docket No. 10-90, et al., Third Order on Reconsideration, FCC 12-52 (rel. May 14, 2012) (Third Order on Reconsideration).

² In the Matter of the Petition of RCC Minnesota, Inc. and Wireless Alliance, LLC for Designation as an Eligible Telecommunications Carrier (ETC) Under 47 U.S.C. § 214(e)(2), MPUC Docket No. PT-6182, 6181/M-02-150, Order Granting Conditional Designation and Requiring Additional Filings (Oct. 15, 2003).

³ In the Matter of the Petition of RCC Minnesota, Inc. for Designation as an Eligible Telecommunications Carrier, MPUC Docket No. PT-6182/M-07-243, Approval (April 25, 2007).

On January 9, 2009, Cellco Partnership d/b/a Verizon Wireless ("Cellco") acquired Rural Cellular Corporation and each of its subsidiaries and affiliates, including RCC.⁴

A complete listing of the non-rural telephone company wire centers and rural telephone company study areas and wire centers in which RCC was designated as an ETC by the MPUC is attached as **Exhibit A** ("Designated Area").⁵

IV. ANNUAL ETC REPORT IN ACCORDANCE WITH SECTION 54.313(a)

47 C.F.R. § 54.313(a) requires a recipient of federal high-cost universal service support to annually report certain information no later than July 1 of each calendar year. 6 RCC respectfully submits the following information for the period January 1, 2011 through December 31, 2011 in satisfaction of the Commission's annual reporting requirement.

A. Service Improvement Plan Progress Report

47 C.F.R. § 54.313(a)(1) requires a high-cost support recipient to file a progress report on its previously filed service quality improvement plan. An ETC designated by a state commission is not required to provide the FCC with a copy of its 2012 state service quality improvement plan, if any.⁷ However, on July 1, 2013, all state-designated ETCs are required to file with the FCC five-year service quality improvement plans that account for the new broadband obligations

⁴ In the Matter of Applications of Cellco Partnership d/b/a Verizon Wireless and Rural Cellular Corporation for Consent to Transfer Control of Licenses, Authorizations and Spectrum Manager Leases and Petitions for Declaratory Ruling that the Transaction Is Consistent with Section 310(b)(4) of the Communications Act, WT Docket No. 07-208, Memorandum Opinion and Order and Declaratory Ruling, 23 FCC Rcd. 12463 (2008) (Merger Order).

⁵ A portion of the RCC Minnesota, Inc. (SAC 369004) Designated Area includes wire centers in which WWC Holding Co., Inc. (SAC 369001) and/or Midwest Wireless Communications, LLC (SAC 369002) have been designated as a competitive ETC. For administrative purposes, only one designated ETC reports on the common wire centers, so information is reflected in only one ETC Annual Report.

⁶ Pursuant to the *USF/ICC Transformation Order* and *Clarification Order*, in 2012 competitive ETC recipients of federal high-cost universal service support are only required to address the reporting requirements set forth in 47 C.F.R. § 54.313(a)(1) through (a)(8). Other reporting requirements set forth in 47 C.F.R. § 54.313(a) are not required to be addressed until 2013 or have otherwise been deferred to a later reporting period.

⁷ Clarification Order, DA 12-147 at para. 7.

adopted in the *USF/ICC Transformation Order*.⁸ RCC is a state-designated ETC in Minnesota and, therefore, is not required to file a copy of its 2012 state service quality improvement plan with the Commission in 2012.

B. Network Outages

47 C.F.R. § 54.313(a)(2) requires a high-cost support recipient to annually report network outages within its ETC designated area. 47 C.F.R. § 54.313(a)(2) specifically requires:

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) at least ten percent of the end users served in a designated service area; or (ii) a 911 special facility, as defined in 47 C.F.R. 4.5(e). (iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing: (A) The date and time of onset of the outage; (B) A brief description of the outage and its resolution; (C) The particular services affected; (D) The geographic areas affected by the outage; (E) Steps taken to prevent a similar situation in the future; and (F) The number of customers affected.

The required information for the time period January 1, 2011 through December 31, 2011 is contained within **Exhibit B**. RCC has compiled and reported information for all outages that meet the above criteria within the Designated Area in Minnesota for the aforementioned time period. Such information includes any outage of at least 30 minutes in duration that potentially affected at least ten percent (10%) of its customers served in a service area or a 911 facility. The services affected by an outage were dependent upon the capabilities of the particular facility affected by the outage. Generally, a cell site or switch outage will affect all services provided by the cell site or switch, including voice, data and/or 911 services. The information relating to the number of customers affected by an outage is estimated based on the number of customers with a billing address in each affected wire center.

⁸ *Id*.

The steps taken to prevent a similar outage in the future will vary based on a determination of the cause of the outage. Each network outage is examined on a case-by-case basis. For example, when the outage is due to equipment failure, the equipment is replaced or repaired and tested for proper performance, including preventive maintenance. Additionally, the manufacturer or vendor is notified if the failure appears to be in the design or manufacture of the equipment. If the vendor or manufacturer fails or refuses to remedy the deficiency, then a replacement source is determined. Similarly, when the outage is due to weather or other natural occurrence, the probability of a repeat occurrence is considered and evaluated in planning the repair, replacement or rebuild of the equipment or location. Outages due to human error or a faulty process or practice will result in an appropriate reevaluation of the source of error and the need to correct, discipline or replace the person or practice, as applicable. An outage on a leased facility or circuit is escalated and corrected by the third-party facility provider. The outages reported on **Exhibit B** were not determined to require extraordinary measures other than application of the above procedures.

C. Unfulfilled Requests For Service

47 C.F.R. § 54.313(a)(3) requires a high-cost support recipient to annually report the number of requests for service from potential customers within the ETC's designated area that were unfulfilled during the past calendar year. The filing must also detail how the ETC attempted to provide service to those potential customers. The required information concerning unfulfilled requests for service within the Designated Area in Minnesota from January 1, 2011 through December 31, 2011 is contained in **Confidential Exhibit C.**

D. Complaints Per 1,000 Handsets or Lines

47 C.F.R. § 54.313(a)(4) requires a high-cost support recipient to report annually the number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year. The

Company received 0.45 complaints per 1,000 handsets associated with SAC 369004 between January 1, 2011 and December 31, 2011.9

E. <u>Certification Regarding Applicable Service Quality Standards And</u> Consumer Protection Rules

47 C.F.R. § 54.313(a)(5) requires a high-cost support recipient to certify that it is complying with applicable service quality standards and consumer protection rules. The Company's compliance with the CTIA Consumer Code for Wireless Service ("CTIA Consumer Code") satisfies this requirement. The Company certifies that it has complied and will continue to comply with the principles set forth in the CTIA Consumer Code.

F. Certification Regarding Ability to Function in Emergency Situations

47 C.F.R. § 54.313(a)(6) requires a high-cost support recipient to certify that it is able to function in emergency situations as set forth in Section 54.202(a)(2). The following information demonstrates an ability to remain functional in emergency situations in satisfaction of this requirement.

Each cell site is equipped with battery standby power engineered to maintain a standard of eight hours backup with a two-hour minimum standard when restricted by site location. Each cell site, unless restricted by site location, also has a permanent standby generator on site, or has the necessary equipment to allow a portable generator to be quickly and safely connected to the site in the event of a commercial power failure. Portable generators are available for transport to an area affected by a commercial power outage. Backup generators are tested on a regular basis to assure functionality. Thus back-up power systems and procedures have been implemented to ensure functionality without an external power source.

⁹ Complaints consist of written complaints from customers submitted to the Commission, the Minnesota Public Utility Commission, the Minnesota Attorney General, the Better Business Bureau or similar third party agencies and oral, written, and e-mail complaints submitted to the Company's Executive Complaint Department.

In the event of damaged facilities, telecommunications traffic may be rerouted on the network to minimize service disruptions. The network design philosophy also includes redundancy on critical paths and components so that a potential failure of one component does not significantly affect service. The wireless voice and data switching networks are designed to provide continuous service to the customer. The communications between internal switches and external networks, such as the public switched telephone network ("PSTN") and the Internet, are also designed to reduce the possibility of interrupted communications.

The network is comprised of numerous components that are connected using a combination of traditional landline telecommunication networks and microwave radio links. Many of the network's critical locations are supported with diverse circuits, network technologies, and alternative local telecommunications carriers. The impact of a severed fiber optic cable or a faulty T-1 circuit is minimized by this diversity in telecommunications connectivity.

Business procedures have also been adopted to assure minimal service disruptions. These procedures include frequent and thorough preventive maintenance, real-time monitoring of all key system components, the availability of trained maintenance personnel 24 hours a day, 7 days a week to repair or resolve critical failures should they arise, and wide deployment of these personnel and spare parts to permit rapid response and restoration of service.

The network is also designed to manage traffic spikes and minimize call blocking in emergency situations. In order for a traffic spike to result in call blocking, the number of simultaneous calls must exceed the total number of voice paths available at one or more serving cell sites at a given location. Statistical analyses are used to track call blockage in each sector during the busiest hours each month. These statistics are trended and used to predict the required capacity at each cell site. Based on these predictions, capacity is added to each cell site before it

reaches overcapacity. In the event unpredictable spikes occur, steps can be taken to increase the call capacity at cell sites as needed, or to deploy temporary "Cells On Wheels" ("COWs") as needed to accommodate the increased demand on the network. These capabilities and systems reasonably minimize call blocking from potential traffic spikes during emergency situations. The Company therefore certifies the ability to function in emergency situations as set forth in Section 54.202(a)(2).

G. Price Plan Offerings

47 C.F.R. § 54.313(a)(7) requires a high-cost support recipient to provide the company's price plan offerings in a format as specified by the Wireline Competition Bureau. ¹⁰ Information concerning the Company's current generally available price plans (including plans offered to eligible Lifeline consumers) is available at www.verizonwireless.com/lifeline.

H. Company Information

47 C.F.R. § 54.313 (a)(8) requires a high-cost support recipient to provide the recipient's holding company, operating companies, affiliates, and any branding, as well as universal service identifiers for each such entity by Study Area Codes, as that term is used by USAC. The required ownership information concerning the Company's wireless affiliated recipients of federal high-cost universal service support and the associated Study Area Codes for those wireless affiliates are contained in **Exhibit D**.

¹⁰ As of the date of filing, the Wireline Competition Bureau has not specified the format for submission of price plan information.

June <u>25</u>, 2012

Mark R. Smith Assistant Secretary

One Verizon Place Alpharetta, GA 30004-8511 (678) 339-5121

Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of)	
Connect America Fund) WC Docket No. 1	0-90
)	

CERTIFICATION

The undersigned, Mark R. Smith, does hereby certify as follows:

- 1. I serve as Assistant Secretary for RCC Minnesota, Inc. d/b/a Verizon Wireless ("RCC" or the "Company").
- 2. This certification is submitted in support of the Company's 2012 Eligible Telecommunications Carrier Certification and Annual Report.
- 3. The Company has been designated a competitive ETC in areas identified in **Exhibit A** of its 2012 Eligible Telecommunications Carrier Certification and Annual Report.
- 4. I have reviewed the Company's 2012 Eligible Telecommunications Carrier Certification and Annual Report for the State of Minnesota and certify that the facts stated therein, of which I have personal knowledge, are true and correct to the best of my present knowledge, information and belief.
- 5. Consistent with 47 U.S.C. § 254(e) and 47 C.F.R. §§ 54.7 and 54.314, the Company certifies that all federal high-cost universal service support received was used and will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

Mark R. Smith Assistant Secretary

Subscribed and sworn to before me this day of June, 2012.

Notary Publicana F. Brock
Notary Public
Notary Public
FULTON COUNTY, GEORGIA
MY COMMISSION EXPIRES
SEPTEMBER 8, 2012

SUMMARY OF EXHIBITS

Exhibit A – Designated Service Area for Study Area Code 369004.

Exhibit B – Outage Report.

Confidential Exhibit C – Unfulfilled Requests for Service.

Exhibit D – Company Information.

EXHIBIT A

RCC Minnesota, Inc. ETC Designated Area - Study Area Code 369004

LEC SAC	LEC NAME	WIRE CENTER	CLLI			
330950	CENTURYTEL OF NORTHWEST WISCONSIN, LLC					
330950	CENTURYTEL OF NORTHWEST WISCONSIN, LLC	DANBURY	DNBRWIXA			
351405	HILLS TELEPHONE CO., INC MINNESOTA	NO LESTER	LSTRIAXO			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	ALBORN	ALBOMNXB			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	ALVARADO	ALVDMNXA			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	ARGYLE	ARGYMNXB			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	ASKOV	ASKVMNXA			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	AURORA	AURRMNXA			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	BABBITT	BBTTMNXB			
361123 361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	BEAR RIVER BIG FALLS	BRRVMNXB BGFSMNXB			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	BRIMSON	BRSNMNXB			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	BROOKSTON	BKTNMNXB			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	CRANE LAKE	CNLKMNXB			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	CROMWELL	CRWLMNXC			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN		DNHMMNXD			
		DENHAM				
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	ELY	ELY MNXE			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	EMBARRASS	EMBRMNXE			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	ERICSBURG	ERBGMNXE			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	FINLAYSON	FNSNMNXF			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	FLOODWOOD	FLWDMNXF			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	GARRISON	GRSNMNXG			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	GATEWAY	GTWYMNXG			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	GREANEY	GRNYMNXG			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	HALLOCK	HLCKMNXH			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	HERMAN	HRMNMNXA			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	HOYT LAKES	HYLKMNXH			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	INTNTL FLS	INFLMNXI			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	ISABELLA	ISBLMNXI			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	ISLE	ISLEMNXI			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	JACOBSON	JCBSMNXJ			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	KABETOGAMA	KBTGMNXN			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	KENNEDY	KNDYMNXA			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	KETTLE RIV	KTRVMNXK			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	KIMBERLY	KMBRMNXK			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	LITTLEFORK	LTFKMNXL			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	MALMO	MALMMNXM			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	MCGRATH	MGRTMNXM			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	MCGREGOR	MCGRMNXM			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	MEADOWLDS	MDLDMNXA			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	MILACA	MILCMNXM			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	NICKERSON	NCSNMNXN			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	ONAMIA	ONAMMNXO			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	OSLO	OSLOMNXO			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	PALISADE	PLSDMNXP			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	PALO	PALOMNXP			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	PEASE	PEASMNXP			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	RANIER	RANRMNXR			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	STEPHEN	STPHMNXS			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	STURGEN LK	SGLKMNXS			

4550274v1 Page 1 of 7

EXHIBIT A

RCC Minnesota, Inc. ETC Designated Area - Study Area Code 369004

LEC SAC	LEC NAME	WIRE CENTER	CLLI		
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	TOWRMNXA			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	ZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN TWOHARBORS TWHR			
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN WAHKON WH				
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN WARBA V				
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	WARREN	WRRNMNXW		
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	WHEATON	WHTNMNXW		
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	WRIGHT	WRGHMNXW		
361123	CITIZENS TELECOM CO MN-FRONTIER CITIZENS COM-MN	WYOMING	WYNGMNXA		
361348	WILDERNESS VALLEY TELEPHONE COMPANY, INC.	WASHNGTNFO	WAFTMNXW		
361350	ARVIG TELEPHONE CO.	BACKUS	BCKSMNXB		
361350	ARVIG TELEPHONE CO.	BREEZY PT	BRPTMNXB		
361350	ARVIG TELEPHONE CO.	HACKENSACK	HCKNMNXH		
361350	ARVIG TELEPHONE CO.	IDEAL CORS	IDCRMNXI		
361350	ARVIG TELEPHONE CO.	PEQUOT LKS	POLKMNXP		
361350	ARVIG TELEPHONE CO.	PINE RIVER	PNRVMNXP		
361350	ARVIG TELEPHONE CO.	WOMAN LAKE	WMLKMNAA		
361353	CITY OF BARNESVILLE TELEPHONE UTILITY	BARNESVL	BRVIMNXB		
361356	BENTON COOPERATIVE TELEPHONE CO.	BOCK	BOCKMNXB		
361356	BENTON COOPERATIVE TELEPHONE CO.	FORESTON	FOTNMNXF		
361356		RAMEY	RAMYMNXR		
361357	BENTON COOPERATIVE TELEPHONE CO.	ASH RIVER	ASRVMNXA		
	BLACKDUCK TELEPHONE CO.		CLWYMNXC		
361365	CALLAWAY TELEPHONE EXCHANGE	CALLAWAY	FRDHMNXF		
361373	CONSOLIDATED TELEPHONE CO.	FREEDHEM	LEDRMNXL		
361373	CONSOLIDATED TELEPHONE CO.	LEADER			
361373	CONSOLIDATED TELEPHONE CO.	LINCOLN	LNCLMNXL		
361373	CONSOLIDATED TELEPHONE CO. MISSION		MSSNMNXM		
361373	CONSOLIDATED TELEPHONE CO. MOTLEY		MTLYMNXM		
361373	CONSOLIDATED TELEPHONE CO.	NOKAY LAKE	NKLKMNXN		
361373	CONSOLIDATED TELEPHONE CO.	OUTING	OTNGMNXO		
361373	CONSOLIDATED TELEPHONE CO.	PILLAGER	PLGRMNXP		
361373	CONSOLIDATED TELEPHONE CO.	RANDALL	RNDLMNXR		
361373	CONSOLIDATED TELEPHONE CO.	SULLIVANLK	SVLKMNXS		
361374	ARROWHEAD COMMUNICATIONS CORP.	BENA	BENAMNXB		
361374	ARROWHEAD COMMUNICATIONS CORP.	COTTON	CTTNMNXC		
361383	EAGLE VALLEY TELEPHONE CO.	CLARISSA	CLRSMNXC		
361385	EAST OTTER TAIL TELEPHONE CO.	BERTHA DEED OBEE	BRTHMNXB		
361385	EAST OTTER TAIL TELEPHONE CO.	DEER CREEK	DRCKMNXD		
361385	EAST OTTER TAIL TELEPHONE CO.	DENT	DENTMNXD		
361385	EAST OTTER TAIL TELEPHONE CO.	LONGVILLE	LGVLMNXL		
361385	EAST OTTER TAIL TELEPHONE CO.	NEVIS	NEVSMNXN		
361385	EAST OTTER TAIL TELEPHONE CO.	NEWYORKMLS	NYMLMNXN		
361385	EAST OTTER TAIL TELEPHONE CO.	OSAGE	OSAGMNXO		
361385	EAST OTTER TAIL TELEPHONE CO.	OTTERTAIL	OTRTMNXO		
361385	EAST OTTER TAIL TELEPHONE CO.	PERHAM	PRHMMNXP		
361385	EAST OTTER TAIL TELEPHONE CO.	VERGAS	VRGSMNXV		
361385	EAST OTTER TAIL TELEPHONE CO.	WALKER	WLKRMNXW		
361385	EAST OTTER TAIL TELEPHONE CO.	WHIPHOLT	WHPHMNXW		
361387	EMILY COOPERATIVE TELEPHONE CO.	EMILY	EMLYMNXA		
361390	FEDERATED TELEPHONE COOPERATIVE	снокіо	CHOKMNXC		

4550274v1 Page 2 of 7

EXHIBIT A

RCC Minnesota, Inc. ETC Designated Area - Study Area Code 369004

LEC SAC	LEC NAME	WIRE CENTER	CLLI		
361390	FEDERATED TELEPHONE COOPERATIVE	CRRLMNXA			
361390	FEDERATED TELEPHONE COOPERATIVE	DANVERS DNVSMNXD			
361390	FEDERATED TELEPHONE COOPERATIVE HOLLOWAY HLW				
361390	FEDERATED TELEPHONE COOPERATIVE	ODSSMNXO			
361391	FELTON TELEPHONE CO., INC.	BORUP	BORPMNXB		
361391	FELTON TELEPHONE CO., INC.	FELTON	FETNMNXF		
361391	FELTON TELEPHONE CO., INC.	HITTERDAL	HTRDMNXH		
361395	GARDEN VALLEY TELEPHONE CO.	BAGLEY	BGLYMNXB		
361395	GARDEN VALLEY TELEPHONE CO.	BELTRAMI	BLTRMNXB		
361395	GARDEN VALLEY TELEPHONE CO.	BROOKS	BRKSMNXB		
361395	GARDEN VALLEY TELEPHONE CO.	CLEARBROOK	CLBKMNXC		
361395	GARDEN VALLEY TELEPHONE CO.	ERSKINE	ERSKMNXA		
361395	GARDEN VALLEY TELEPHONE CO.	FERTILE	FRTLMNXF		
361395	GARDEN VALLEY TELEPHONE CO.	FOSSTON	FSTNMNXF		
361395	GARDEN VALLEY TELEPHONE CO	GATZKE	GTZKMNXG		
361395	GARDEN VALLEY TELEPHONE CO.	GONVICK	GNVCMNXG		
361395	GARDEN VALLEY TELEPHONE CO.	GOODRIDGE	GDRGMNXG		
361395	GARDEN VALLEY TELEPHONE CO.	GRYGLA	GRYGMNXG		
361395	GARDEN VALLEY TELEPHONE CO.	GULLY	GLLYMNXG		
361395	GARDEN VALLEY TELEPHONE CO.	LENGBY	LNGBMNXL		
361395	GARDEN VALLEY TELEPHONE CO.	LEONARD	LNRDMNXL		
361395	GARDEN VALLEY TELEPHONE CO.	MAPLEBAY	MPBAMNXM		
361395	GARDEN VALLEY TELEPHONE CO.	MCINTOSH	MCINMNXM		
361395	GARDEN VALLEY TELEPHONE CO.	MENTOR	MNTRMNXM		
361395	GARDEN VALLEY TELEPHONE CO.	MINERVA	MNRVMNXM		
361395	GARDEN VALLEY TELEPHONE CO.	OKLEE	OKLEMNXO		
361395	GARDEN VALLEY TELEPHONE CO.	PLUMMER	PLMRMNXP		
361395	GARDEN VALLEY TELEPHONE CO.	REDLAKEFLS	RLFLMNXR		
361395	GARDEN VALLEY TELEPHONE CO.	SHEVLIN	SHVNMNXS		
361395	GARDEN VALLEY TELEPHONE CO.	ST HILAIRE	STHRMNXS		
361395	GARDEN VALLEY TELEPHONE CO.	WINGER	WNGRMNXW		
361396	GARDONVILLE COOPERATIVE TELEPHONE ASSN.	BRANDON	BRNDMNXB		
361396	GARDONVILLE COOPERATIVE TELEPHONE ASSN.	EVANSVILLE	EVVLMNXE		
361396	GARDONVILLE COOPERATIVE TELEPHONE ASSN.	GARFIELD	GRFDMNXG		
361396	GARDONVILLE COOPERATIVE TELEPHONE ASSN.	MILLERVL	MIVLMNXM		
361401	HALSTAD TELEPHONE CO.	BYGLAND	BYLDMNXB		
361401	HALSTAD TELEPHONE CO.	CLIMAX	CLMXMNXC		
361401	HALSTAD TELEPHONE CO.	FISHER	FSHRMNXF		
361401	HALSTAD TELEPHONE CO.	HALSTAD	HLSTMNXH		
361401	HALSTAD TELEPHONE CO.	NIELSVILLE	NLVLMNXN		
361401	HALSTAD TELEPHONE CO.	SHELLY	SHLYMNXS		
361403	FEDERATED UTILITIES, INC.	HANCOCK	HNCCMNXH		
361410	JOHNSON TELEPHONE CO.	BOY RIVER	BYRVMNXB		
361410	JOHNSON TELEPHONE CO.	FEDERALDAM	FDDMMNXF		
361410	JOHNSON TELEPHONE CO.	REMER	REMRMNXR		
361413	K M P TELEPHONE CO.	DANUBE	DANBMNXD		
361423	LOWRY TELEPHONE CO.	LOWRY	LWRYMN01		
361430	MELROSE TELEPHONE CO.	GREY EAGLE	GRYEMNXG		
361431	MIDWEST TELEPHONE CO.	EAGLE BEND	EGBNMNXE		
4550074	J		D 2 - 6 7		

4550274v1 Page 3 of 7

EXHIBIT A

RCC Minnesota, Inc. ETC Designated Area - Study Area Code 369004

LI
V
P
Ū
S
Г
4
С
•
3
•
<u> </u>
4
4
A
\
4
Α
1
1
· ·
\
4
Ά
5
\
)
1
Ū
V
3
3
)
(
N
P
•
₹
S
3
-
3

4550274v1 Page 4 of 7

EXHIBIT A

RCC Minnesota, Inc. ETC Designated Area - Study Area Code 369004

LEC SAC	LEC NAME	WIRE CENTER	CLLI
361453	PEOPLES TELEPHONE CO. MN	MRCLMNXM	
361456	EMBARQ MINNESOTA	ATKNMNXA	
361456	EMBARQ MINNESOTA	ALXNMNXA	
361456	EMBARQ MINNESOTA	ALEXANDRIA	ALXNMNXL
361456	EMBARQ MINNESOTA	BENNETTVL	BNVLMNXB
361456	EMBARQ MINNESOTA	BENSON	BNSNMNXB
361456	EMBARQ MINNESOTA	BROWERVL	BOVLMNXB
361456	EMBARQ MINNESOTA	CARLOS	CARLMNXC
361456	EMBARQ MINNESOTA	CROSBY	CRSBMNXC
361456	EMBARQ MINNESOTA	DEERWOOD	DRWDMNXD
361456	EMBARQ MINNESOTA	HOLMESCITY	HMCYMNXH
361456	EMBARQ MINNESOTA	LONG PRAR	LNPRMNXL
361456	EMBARQ MINNESOTA	VILLARD	VLRDMNXV
361474	ROTHSAY TELEPHONE CO., INC.	ROTHSAY	RTHSMNXR
361475	RUNESTONE TELEPHONE ASSOCIATION	BARRETT	BRRTMNXB
361475	RUNESTONE TELEPHONE ASSOCIATION	CYRUS	CYRSMNXC
361475	RUNESTONE TELEPHONE ASSOCIATION	DONNELLY	DNLYMNXD
361475	RUNESTONE TELEPHONE ASSOCIATION	ELBOW LAKE	ELLKMNXE
361475	RUNESTONE TELEPHONE ASSOCIATION	HOFFMAN	HFMNMNXH
361475	RUNESTONE TELEPHONE ASSOCIATION	KENSINGTON	KETNMNXK
361475	RUNESTONE TELEPHONE ASSOCIATION	NORCROSS	NRCRMNXN
361475	RUNESTONE TELEPHONE ASSOCIATION	TINTAH	TNTHMNXA
361475	RUNESTONE TELEPHONE ASSOCIATION	WENDELL	WNDLMNXW
361482	SHERBURNE COUNTY RURAL TELEPHONE CO.	GLENDORADO	GLNDMNXA
361487	STARBUCK TELEPHONE CO.	STARBUCK	STRBMNXS
361491	TWIN VALLEY - ULEN TELEPHONE CO., INC.	FLOM	FLOMMNXF
361491	TWIN VALLEY - ULEN TELEPHONE CO., INC.	GARY	GARYMNXG
361491	TWIN VALLEY - ULEN TELEPHONE CO., INC.	TWINVALLEY	TWVYMNXT
361491	TWIN VALLEY - ULEN TELEPHONE CO., INC.	ULEN	ULENMNXU
361491	TWIN VALLEY - ULEN TELEPHONE CO., INC.	WAUBUN	WABNMNXA
361491	TWIN VALLEY - ULEN TELEPHONE CO., INC.	WAUBUN	WABNMNXW
361491	TWIN VALLEY - ULEN TELEPHONE CO., INC.	WHITEEARTH	WHERMNXW
361494	UPSALA COOPERATIVE TELEPHONE ASSOCIATION	UPSALA	UPSLMNXU
361495	VALLEY TELEPHONE CO.	BROWNS VLY	BWVYMNXB
361499	CROSSLAKE TELEPHONE CO.	CROSS LAKE	CSLKMNXA
361500	NORTHERN TELEPHONE CO. OF MINNESOTA	WAWINA	WAWNMNXA
361501	WEST CENTRAL TELEPHONE ASSOCIATION	MENAHGA	MNHGMNXM
361501	WEST CENTRAL TELEPHONE ASSOCIATION	NIMROD	NMRDMNXN
361501	WEST CENTRAL TELEPHONE ASSOCIATION	SEBEKA	SEBKMN01
361501	WEST CENTRAL TELEPHONE ASSOCIATION	VERNDALE	VRDLMNXV
361501	WEST CENTRAL TELEPHONE ASSOCIATION	WOLF LAKE	WLLKMNXW
361505	WIKSTROM TELEPHONE CO , INC.	ANGLEINLET	AGINMNXA
361505	WIKSTROM TELEPHONE CO., INC.	BADGER	BDGRMNXB
361505	WIKSTROM TELEPHONE CO., INC.	DONALDSON	DNSNMNXD
361505	WIKSTROM TELEPHONE CO., INC.	GREENBUSH	GNBSMNXG
361505	WIKSTROM TELEPHONE CO., INC.	HOLT	HOLTMNXH
361505	WIKSTROM TELEPHONE CO., INC.	KARLSTAD	HALMMNXH
361505	WIKSTROM TELEPHONE CO., INC.	KARLSTAD	KRLSMNXK
361505	WIKSTROM TELEPHONE CO., INC.	KARLSTAD	STRNMNXS

4550274v1 Page 5 of 7

EXHIBIT A

RCC Minnesota, Inc. ETC Designated Area - Study Area Code 369004

LEC SAC	LEC NAME	WIRE CENTER	CLLI	
361505	WIKSTROM TELEPHONE CO., INC.	LNCSMNXL		
361505	WIKSTROM TELEPHONE CO., INC	LK BRONSON	LKBRMNXL	
361505	WIKSTROM TELEPHONE CO., INC.	MALNGWANSK	WNSKMNXW	
361505	WIKSTROM TELEPHONE CO., INC.	MALUNG	MLNGMNXM	
361505	WIKSTROM TELEPHONE CO., INC.	MIDDLE RIV	MDRVMNXM	
361505	WIKSTROM TELEPHONE CO., INC.	NEWFOLDEN	NWFLMNXN	
361505	WIKSTROM TELEPHONE CO., INC.	ROOSEVELT	RSVTMNXR	
361505	WIKSTROM TELEPHONE CO., INC.	STRATHCONA	STCAMNXS	
361505	WIKSTROM TELEPHONE CO., INC.	VIKING	VKNGMNXV	
361505	WIKSTROM TELEPHONE CO., INC.	WILLIAMS	WLMSMNXW	
365142	QWEST CORPORATION	ANOKA	OKGVMNOG	
365142	QWEST CORPORATION	APPLETON	APPLMNAP	
365142	QWEST CORPORATION	BARNUM	BRNMMNBA	
365142	QWEST CORPORATION	BATTLELAKE	BTLKMNBA	
365142	QWEST CORPORATION	BEMIDJI	BMDJMNBE	
365142	QWEST CORPORATION	BIG STONE CITY	ORVLMNOR	
365142	QWEST CORPORATION	BIWABIK	BWBKMNBI	
365142	QWEST CORPORATION	BRAHAM	BRHMMNBR	
365142	QWEST CORPORATION	BRAINERD	BRNRMNBR	
365142	QWEST CORPORATION	BUHL	BUHLMNBU	
365142	QWEST CORPORATION	CAMBRIDGE	CMBRMNCA	
365142	QWEST CORPORATION	CARLTON	CRTOMNCB	
365142	QWEST CORPORATION	CASS LAKE	CSSLMNCL	
365142	QWEST CORPORATION	CHISHOLM	CHSHMNCS	
365142	QWEST CORPORATION	CLOQUET	CLQTMNCA	
365142	QWEST CORPORATION	COLERAINE	CLRNMNCO	
365142	QWEST CORPORATION	COMSTOCK	CMSTMNCO	
365142	QWEST CORPORATION	соок	COOKMNCO	
365142	QWEST CORPORATION	CROOKSTON	CKTNMNCR	
365142	QWEST CORPORATION	DETROITLKS	DTLKMNDL	
365142	QWEST CORPORATION	DULUTH	DLTHMNDB	
365142	QWEST CORPORATION	DULUTH	DLTHMNLA	
365142	QWEST CORPORATION	DULUTH	DLTHMNME	
365142	QWEST CORPORATION	DULUTH	DLTHMNPL	
365142	QWEST CORPORATION	DULUTH	ISLKMNIL	
365142	QWEST CORPORATION	EAST GRAND FORKS	GDFRNDBC	
365142	QWEST CORPORATION	FERGUS FLS	FRFLMNFB	
365142	QWEST CORPORATION	GLENWOOD	GLWDMNGL	
365142	QWEST CORPORATION	GRAND MARA	GDMRMNGM	
365142	QWEST CORPORATION	GRAND RPDS	CHSTMNCH	
365142	QWEST CORPORATION	GRAND RPDS	GDRPMNGR	
365142	QWEST CORPORATION	HAWLEY	HWLYMNHA	
365142	QWEST CORPORATION	HENNING	HNNGMNHE	
365142	QWEST CORPORATION	HIBBING	HBNGMNHI	
365142	QWEST CORPORATION	HINCKLEY	HNCKMNHI	
365142	QWEST CORPORATION	ISANTI	ISNTMNIS	
365142	QWEST CORPORATION	KEEWATIN	KEWTMNKE	
365142	QWEST CORPORATION	LITTLE FLS	LTFLMNLF	
365142	QWEST CORPORATION	MAHNOMEN	MHNMMNMA	

4550274v1 Page 6 of 7

EXHIBIT A

RCC Minnesota, Inc. ETC Designated Area - Study Area Code 369004

LEC SAC	LEC NAME	WIRE CENTER	CLLI	
365142	QWEST CORPORATION	MARBLE	MRBLMNMA	
365142	QWEST CORPORATION	MOORHEAD	FARGNDBC	
365142	QWEST CORPORATION	MOOSE LAKE	MOLKMNML	
365142	QWEST CORPORATION	MORA	MORAMNMO	
365142	QWEST CORPORATION	MORRIS	MRRSMNMO	
365142	QWEST CORPORATION	NASHWAUK	NSHWMNNA	
365142	QWEST CORPORATION	NISSWA	NSSWMNNI	
365142	QWEST CORPORATION	NO BRANCH	NBRNMNNB	
365142	QWEST CORPORATION	OGILVIE	OGLVMNOA	
365142	QWEST CORPORATION	PARKRAPIDS	PKRPMNPR	
365142	QWEST CORPORATION	PINE CITY	PNCYMNPC	
365142	QWEST CORPORATION	PRINCETON	PRTNMNPR	
365142	QWEST CORPORATION	ROYALTON	RYTNMNRN	
365142	QWEST CORPORATION	SABIN	SABNMNSA	
365142	QWEST CORPORATION	SANDSTONE	SNDSMNSA	
365142	QWEST CORPORATION	SAUKCENTRE	SKCTMNSC	
365142	QWEST CORPORATION	SILVER BAY	FNLDMNFO	
365142	QWEST CORPORATION	SILVER BAY	SLBAMNSA	
365142	QWEST CORPORATION	STAPLES	SPLSMNST	
365142	QWEST CORPORATION	SWANVILLE	SWVLMNSV	
365142	QWEST CORPORATION	THIEF RIVER FALLS	TRFLMNTH	
365142	QWEST CORPORATION	TOFTE	TOFTMNTB	
365142	QWEST CORPORATION	VIRGINIA	EVLTMNEV	
865142	QWEST CORPORATION	VIRGINIA	MTIRMNMI	
365142	QWEST CORPORATION	VIRGINIA	VRGNMNVI	
65142	QWEST CORPORATION	WADENA	WADNMNWA	
81509	WOLVERTON TELEPHONE CO ND	WOLVERTON	WVTNMNXW	
81614	POLAR COMMUNICATIONS MUTUAL AID CORP.	ST VINCENT	PMBNNDBC	
81631	RED RIVER RURAL TEL ASSN - ND	ABERCROMBIE	ABRCNDXA	
81631	RED RIVER RURAL TEL ASSN - ND	BARNESVILLE	BRVIMNXR	
81631	RED RIVER RURAL TEL ASSN - ND	EFAIRMOUNT	FAMTNDBC	
81631	RED RIVER RURAL TEL ASSN - ND	ROLLAG	RLLGMNXR	
385144	QWEST CORPORATION	WAHPETON	WHTNNDBC	

4550274v1 Page 7 of 7

EXHIBIT B RCC Minnesota, Inc. Network Outages - SAC 369004

Outage Description	Start Date	Start Time	End Date	End Time	Duration	customers affected	Cell ID	Site Name	. '	Addr	ress	` ~	-	City	State
`			,			# 01	,	•			,	, , ,,, , ,		· · · ,	1.00

There were no outages to report for the January 1, 2011 to December 31, 2011 period.

4550276v1 1 of 1

CONFIDENTIAL EXHIBIT C

RCC Minnesota, Inc. SAC 369004 Unfulfilled Request for Service

REDACTED

EXHIBIT D

Company Information

State	SAC	Designated Entity
AL	259029	Cellco Partnership
AR	409003	Cellco Partnership
FL	219903	Alltel Communications, LLC
GA	229004	Alltel Communications, LLC
IA	359010	Midwest Wireless Iowa, LLC
IA	359070	RSA 7 Limited Partnership
IA	359071	Iowa 8 - Monona Limited Partnership
KS	419905	Alltel Communications, LLC
LA	279009	Alltel Communications, LLC
MI	319010/319019	Alltel Communications, LLC
MN	369001	WWC Holding Co., Inc.
MN	369002	Midwest Wireless Communications, LLC
MN	369004	RCC Minnesota, Inc.
MS	289010	Alltel Communications, LLC
MS	289002	Rural Cellular Corporation
NC	239003	Cellco Partnership
ND	389005	Bismarck MSA Limited Partnership
ND	389006	North Central RSA 2 of North Dakota Limited Partnership
ND	389007	Northwest Dakota Cellular of North Dakota Limited Partnership
ND	389008	North Dakota RSA No. 3 Limited Partnership
ND	389009	Badlands Cellular of North Dakota Limited Partnership
ND	389010	North Dakota 5 - Kidder Limited Partnership
NE	379013	Alltel Communications of Nebraska, Inc.
NY	159014	St. Lawrence Seaway RSA Cellular Partnership
NY	159015	New York RSA 2 Cellular Partnership
SD	399018	WWC License LLC
SD	399003	RCC Minnesota, Inc.
TX	449003	WWC Texas RSA Limited Partnership
TX	449034	Alltel Communications, LLC
VA	199014	Cellco Partnership
WI	339017/339023	Alltel Communications, LLC
WI	339016	Wisconsin RSA #3 Limited Partnership
WI	339006	Midwest Wireless Wisconsin, LLC
WV	209008	Alltel Communications, LLC

The above USF support recipients individually and collectively operate under the Verizon Wireless brand name.